

OMS Feed Back

Ver.2021-08-04

1. Add a “Returned” status for the OMS site
2. Update the order page of the "Returned" orders.

1. Add a “Returned” status for the OMS site

Log in to the OMS site



Add a “Returned” status

Add a new status named “Returned” for the OMS site, to display the returned orders.

- Import Order
- Order (26)
- Pending (26)
 - All Orders (26)
 - Amazon (0)
 - OpenCart (0)
 - HKTVMall (0)
 - Shopify (1)
 - Gmarket+Auction (0)
 - 11ST (0)
 - Interpark (0)
 - Naver Store Farm (25)
 - Others (0)
- Picking (0)
- Shipping (0)
- Shipped (0)
- On Hold (0)
- Cancel (0)
- Returned (0)

Naver Store Farm

New Orders Today

0

New Orders This Month

Remain CJ Tracking No.

Add a new status named “Returned” for the OMS site here after the “Cancel”, to display the returned orders of all stores.

Invoice No.	Courier	Status
MS-INV-0000000000000008	EMS	Pending
MS-INV-0000000000000007	EMS	Pending
MS-INV-0000000000000006	EMS	Pending
MS-INV-0000000000000005	EMS	Pending
OMS-INV-0000000000000004	EMS	Pending
OMS-INV-0000000000000003	EMS	Pending
OMS-INV-0000000000000002	EMS	Pending

- Import Order
- Order (34)
- Pending (34)
- Picking (0)
- Shipping (0)
- Shipped (0)
- On Hold (0)
- Cancel (0)

- Returned (0)

2021062572432161

Pending

Print Invoice

Naver Store Farm

Order Info

Invoice No. OMS-INV-00000000000000004

Product	Qty
Vibex Pharmaceutical Neatonium 90 tablets	1
Barcode: 4580019590403	
Category: Health food	
Vibex Pharmaceutical Aloba 60 tablets	1
Barcode: 4580019590595	
Category: Health food	
Vibex Pharmaceutical Chilow 90 tablets	1
Barcode: 4580019590076	
Category: Health food	

Issues Info

Status

- Pending
- Pending
- Picking
- Shipping
- Shipped
- On Hold
- Cancel
- Returned

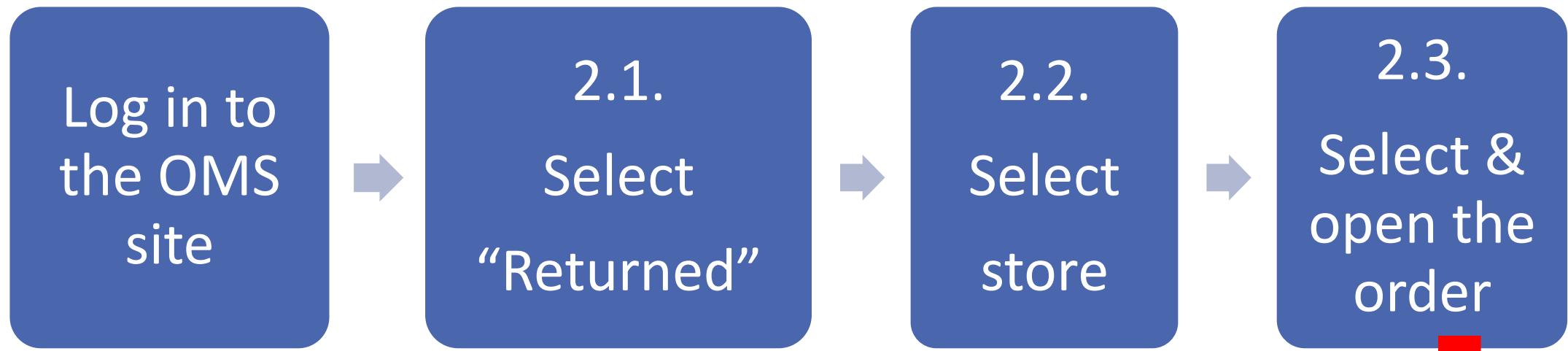
Save Changes

Attachment file

Upload Dispatch File

As well as, add the same “Returned” status here in the status dropdown menu.

2. Update the order page of the "Returned" orders



Add a new section named “Returned Tracking” in the order page only for the orders that moving to the “Returned”.

- Import Order
- Order (26)
- Pending (26)
- Picking (0)
- Shipping (0)
- Shipped (0)
- On Hold (0)
- Cancel (0)

2.1

- Returned (2)
 - All Orders (2)
 - Amazon (0)**2.2**
 - OpenCart (0)
 - HKTVMall (0)
 - Shopify (0)
 - Gmarket+Auction (0)
 - 11ST (0)
 - Interpark (0)
 - Naver Store Farm (2)
 - Others (0)

Naver Store Farm

New Orders Today

0

New Orders This Month

26

Remain CJ Tracking No.

31,770

[Upload CJ No. >](#)[Move to Picking](#)

S1

Import Date

2021-07-28 - 2021-07-28

Search:

<input type="checkbox"/> Order No.	Order Date	Import Date	Platform	Invoice No.	Courier	Status
<input type="checkbox"/> 2021072285574121	2021-07-22 18:38:35	2021-07-28 17:07:01	Naver Store Farm(S1)	OMS-INV-0000000000000008	EMS	Returned
<input type="checkbox"/> 2021072287296311	2021-07-22 20:24:47	2021-07-28 17:07:01	Naver Store Farm(S1)	OMS-INV-0000000000000007	EMS	Returned

Show 25 entries

Previous 1 Next

2.3

- Import Order
- Order (26)
- Pending (26)
- Picking (0)
- Shipping (0)
- Shipped (0)
- On Hold (0)
- Cancel (0)
- Returned (2)

All Orders (2)

Amazon (0)

OpenCart (0)

HKTVMall (0)

Shopify (0)

Gmarket+Auction (0)

11ST (0)

Interpark (0)

Naver Store Farm (2)

Others (0)

2021072285574121

Returned

Print Invoice

Naver Store Farm

Order Info

Invoice No. OMS-INV-0000000000000008

Product

Vibex Pharmaceutical Natchan Natsuki Pink 120 tablets

Qty

3

Barcode: 4580019590397

Category: Health food

View

Add here a new section
named “Returned Tracking”
between the “Attachment
file” and “Last Modified”
sections.

Shipping Info

Status

Returned



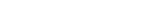
Remarks (min 3 characters)

N/A



Attachment file

20210723184409EN120059921JPedugPq1
74938bac68a1a53322e9b34a0d0e09a2b.p
df
2021-07-29 14:17:55



Upload Dispatch File

Last Modified

by

2021-07-29 14:18:01



Date

Order Date: 2021-07-22 18:38:35

Import Date: 2021-07-28 17:32:01

Cancel (0)

 Returned (2)

All Orders (2)

Amazon (0)

OpenCart (0)

HKTVMall (0)

Shopify (0)

Gmarket+Auction (0)

11ST (0)

Interpark (0)

Naver Store Farm (2)

Others (0)

Barcode: 4580019590137

Category: Health food

In the “Returned Tracking” section,
Add a box here under the
“Returned Tracking No/ HAWB No”,
to input the returned tracking
number or HAWB number.

We want you to update the system
to input the tracking number or
HAWB number by clicking the box.
Add a “Save” button as well, to
save the inputted tracking
numbers.

Attachment file

20210723184409EN120059921JPedugPq1

74938bac68a1a53322e9b34a0d0e09a2b.p

df

2021-07-29 14:17:55

Upload Dispatch File

Returned Tracking

Returned Tracking No. / HAWB No.

Save

Attached Returned Images

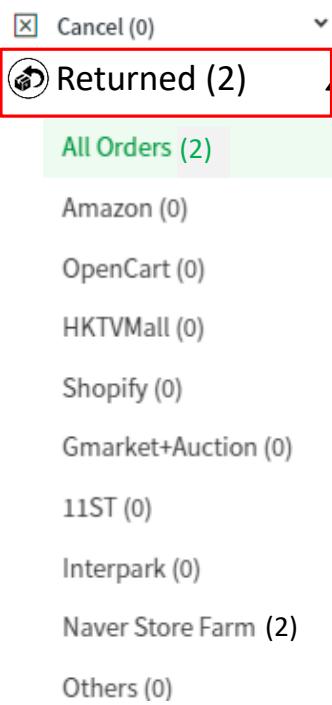
Upload Returned Images

Save

Last Modified

by

2021-07-29 14:19:34

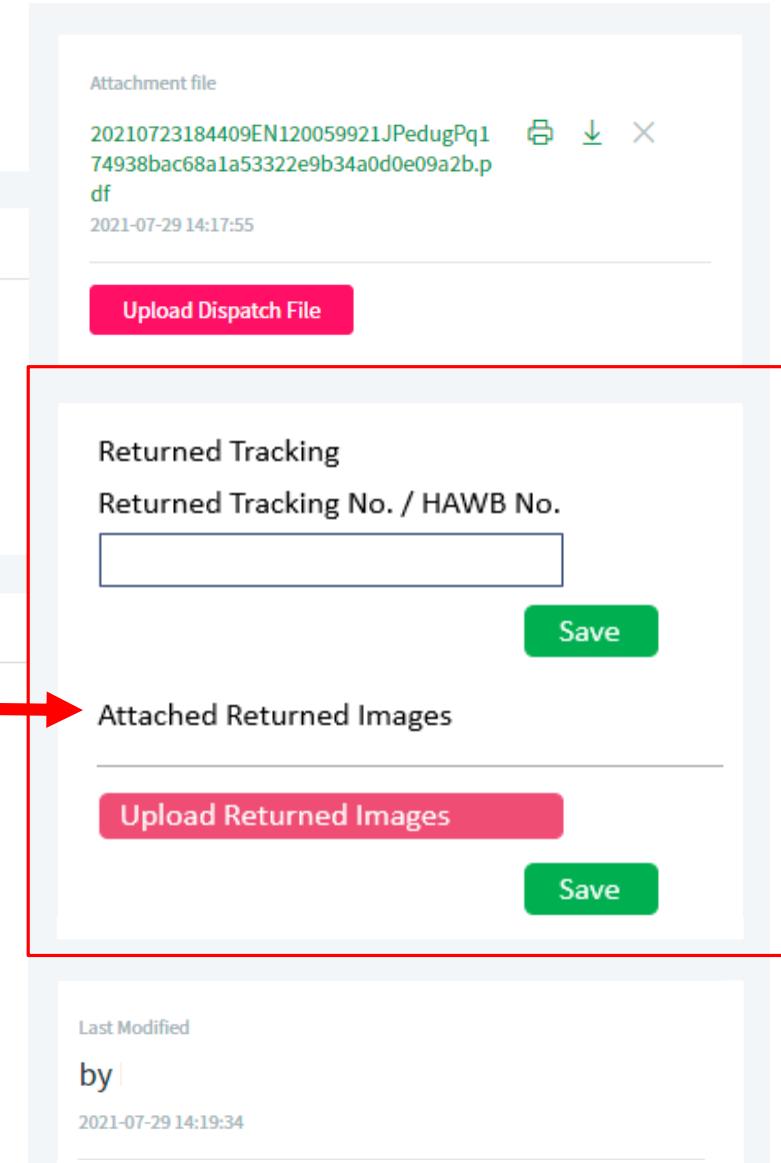


As well as, add a new button named "Upload Returned Images" under the "Attached Returned Images", to upload the images of the returned product applicable to the order number.

* Image formats are JPG, JPEG and PNG.

Also, update the system to preview the uploaded images by clicking on the image.

Add a "Save" button as well, to save the uploaded images of the returned products.



Therefore, we want you to add a new status named “Returned” for the OMS site, to display the returned orders.



Update to add the “Returned Tracking” section only for the order page of the returned orders.



Add a box to input the returned tracking numbers and add a “Save” button to save the changes.



Add a “Upload Returned Images” button to upload the images of the returned products.

END