

OMS Feed Back

Ver.2021-08-04

1. Add a “Returned” status for the OMS site
2. Update the order page of the "Returned" orders.

1. Add a “Returned” status for the OMS site

Log in to the
OMS site



Add a
“Returned”
status



Add a new status named “Returned” for the OMS site, to display the returned orders.

- ↑ Import Order
- 📄 Order (26) ▼
- 👤 Pending (26) ▲
- All Orders (26)
- Amazon (0)
- OpenCart (0)
- HKTVMall (0)
- Shopify (1)
- Gmarket+Auction (0)
- 11ST (0)
- Interpark (0)
- Naver Store Farm (25)
- Others (0)
- 📄 Picking (0) ▼
- 🚚 Shipping (0) ▼
- 📦 Shipped (0) ▼
- 👤 On Hold (0) ▼
- 🗑 Cancel (0) ▼
- 🔄 Returned (0) ▼

Naver Store Farm

New Orders Today

0

New Orders This Month

Remain CJ Tracking No.

Move to

☐ Order No.☐ 202107228☐ 202107228☐ 202107231☐ 202107231☐ 20210723921☐ 2021072393093531☐ 2021072396351181

2021-07-23 06:56:56

2021-07-28 17:07:00

Naver Store Farm(S1)

2021-07-23 10:46:21

2021-07-28 17:07:00

Naver Store Farm(S1)

📅 2021-07-28 - 2021-07-28

Search:

Invoice No.

↑↓

Courier

↑↓

Status

↑↓

MS-INV-000000000000008

EMS

Pending

MS-INV-000000000000007

EMS

Pending

MS-INV-000000000000006

EMS

Pending

MS-INV-000000000000005

EMS

Pending

OMS-INV-000000000000004

EMS

Pending

OMS-INV-000000000000003

EMS

Pending

OMS-INV-000000000000002

EMS

Pending

↑ Import Order

📄 Order (34) ▼

👤 Pending (34) ▼

📦 Picking (0) ▼

🚚 Shipping (0) ▼

✅ Shipped (0) ▼

🛑 On Hold (0) ▼

❌ Cancel (0) ▼

🔄 Returned (0) ▼

2021062572432161

Pending

Naver Store Farm

🖨️ Print Invoice

Order Info

Invoice No. OMS-INV-000000000000004

Product

Qty

Vibex Pharmaceutical Neatonium 90 tablets

1

Barcode: 4580019590403

Category: Health food

Vibex Pharmaceutical Alloba 60 tablets

1

Barcode: 4580019590595

Category: Health food

Vibex Pharmaceutical Chilow 90 tablets

1

Barcode: 4580019590076

Category: Health food

Status

Pending ▼

Pending

Picking

Shipping

Shipped

On Hold

Cancel

Returned

Save Changes

Attachment file

Upload Dispatch File

As well as, add the same “Returned” status here in the status dropdown menu.

2. Update the order page of the "Returned" orders

Log in to
the OMS
site



2.1.
Select
"Returned"



2.2.
Select
store



2.3.
Select &
open the
order



Add a new section named "Returned Tracking" in the order page only for the orders that moving to the "Returned".

 Import Order Order (26) ▾ Pending (26) ▾ Picking (0) ▾ Shipping (0) ▾ Shipped (0) ▾ On Hold (0) ▾ Cancel (0) ▾ **2.1** Returned (2) ▴

All Orders (2)

Amazon (0)

OpenCart (0)

HKTV Mall (0)

Shopify (0)

Gmarket+Auction (0)

11ST (0)

Interpark (0)

Naver Store Farm (2)

Others (0)

Naver Store Farm

New Orders Today


0

New Orders This Month

26


Remain CJ Tracking No.

31,770

[Upload CJ No. >](#) Move to Picking

S1 ▾

Import Date ▾

 2021-07-28 - 2021-07-28Search:

<input type="checkbox"/>	Order No. ▴▾	Order Date ▴▾	Import Date ▴▾	Platform ▴▾	Invoice No. ▴▾	Courler ▴▾	Status ▴▾
<input type="checkbox"/>	2021072285574121 2.3	2021-07-22 18:38:35	2021-07-28 17:07:01	Naver Store Farm(S1)	OMS-INV-000000000000008	EMS	Returned
<input type="checkbox"/>	2021072287296311	2021-07-22 20:24:47	2021-07-28 17:07:01	Naver Store Farm(S1)	OMS-INV-000000000000007	EMS	Returned

Show 25 ▴▾ entries

Previous 1 Next

 Import Order Order (26) ▼ Pending (26) ▼ Picking (0) ▼ Shipping (0) ▼ Shipped (0) ▼ On Hold (0) ▼ Cancel (0) ▼ Returned (2) ▲

All Orders (2)

Amazon (0)

OpenCart (0)

HKTV Mall (0)

Shopify (0)

Gmarket+Auction (0)

11ST (0)

Interpark (0)

Naver Store Farm (2)

Others (0)



2021072285574121

Returned

Naver Store Farm

 Print Invoice

Order Info

Invoice No. OMS-INV-000000000000008

Product

Qty

Vibex Pharmaceutical Natchan Natsuki Pink 120 tablets

3

Barcode: 4580019590397

Category: Health food

Status

Returned

Remarks (min 3 characters)

N/A

Attachment file

20210723184409EN120059921JPedugPq1
74938bac68a1a53322e9b34a0d0e09a2b.p
df

2021-07-29 14:17:55

Upload Dispatch File

Last Modified

by

2021-07-29 14:18:01

Date

Order Date: 2021-07-22 18:38:35

Import Date: 2021-07-28 17:32:01

Add here a new section
named “Returned Tracking”
between the “Attachment
file” and “Last Modified”
sections.

- Cancel (0)
- Returned (2)**
- All Orders (2)
- Amazon (0)
- OpenCart (0)
- HKTVMall (0)
- Shopify (0)
- Gmarket+Auction (0)
- 11ST (0)
- Interpark (0)
- Naver Store Farm (2)
- Others (0)

Barcode: 4580019590137
Category: Health food

Issue

Issuer
N/A

Issuer
N/A

Shipper

In the “Returned Tracking” section,
Add a box here under the
“Returned Tracking No/ HAWB No”,
to input the returned tracking
number or HAWB number.

We want you to update the system
to input the tracking number or
HAWB number by clicking the box.
Add a “ Save” button as well, to
save the inputted tracking
numbers.

Attachment file

20210723184409EN120059921JPedugPq1
74938bac68a1a53322e9b34a0d0e09a2b.p
df
2021-07-29 14:17:55

Upload Dispatch File

Returned Tracking

Returned Tracking No. / HAWB No.

Save

Attached Returned Images

Upload Returned Images

Save

Last Modified

by

2021-07-29 14:19:34

Cancel (0)

Returned (2)

All Orders (2)

Amazon (0)

OpenCart (0)

HKTVMall (0)

Shopify (0)

Gmarket+Auction (0)

11ST (0)

Interpark (0)

Naver Store Farm (2)

Others (0)

As well as, add a new button named "Upload Returned Images" under the "Attached Returned Images", to upload the images of the returned product applicable to the order number.

* Image formats are JPG, JPEG and PNG.

Also, update the system to preview the uploaded images by clicking on the image.

Add a "Save" button as well, to save the uploaded images of the returned products.

Attachment file

20210723184409EN120059921JPedugPq174938bac68a1a53322e9b34a0d0e09a2b.pd
df
2021-07-29 14:17:55

Upload Dispatch File

Returned Tracking

Returned Tracking No. / HAWB No.

Save

Attached Returned Images

Upload Returned Images

Save

Last Modified

by

2021-07-29 14:19:34

Therefore, we want you to add a new status named “Returned” for the OMS site, to display the returned orders.



Update to add the "Returned Tracking" section only for the order page of the returned orders.



Add a box to input the returned tracking numbers and add a “Save” button to save the changes.



Add a “Upload Returned Images” button to upload the images of the returned products.

END

